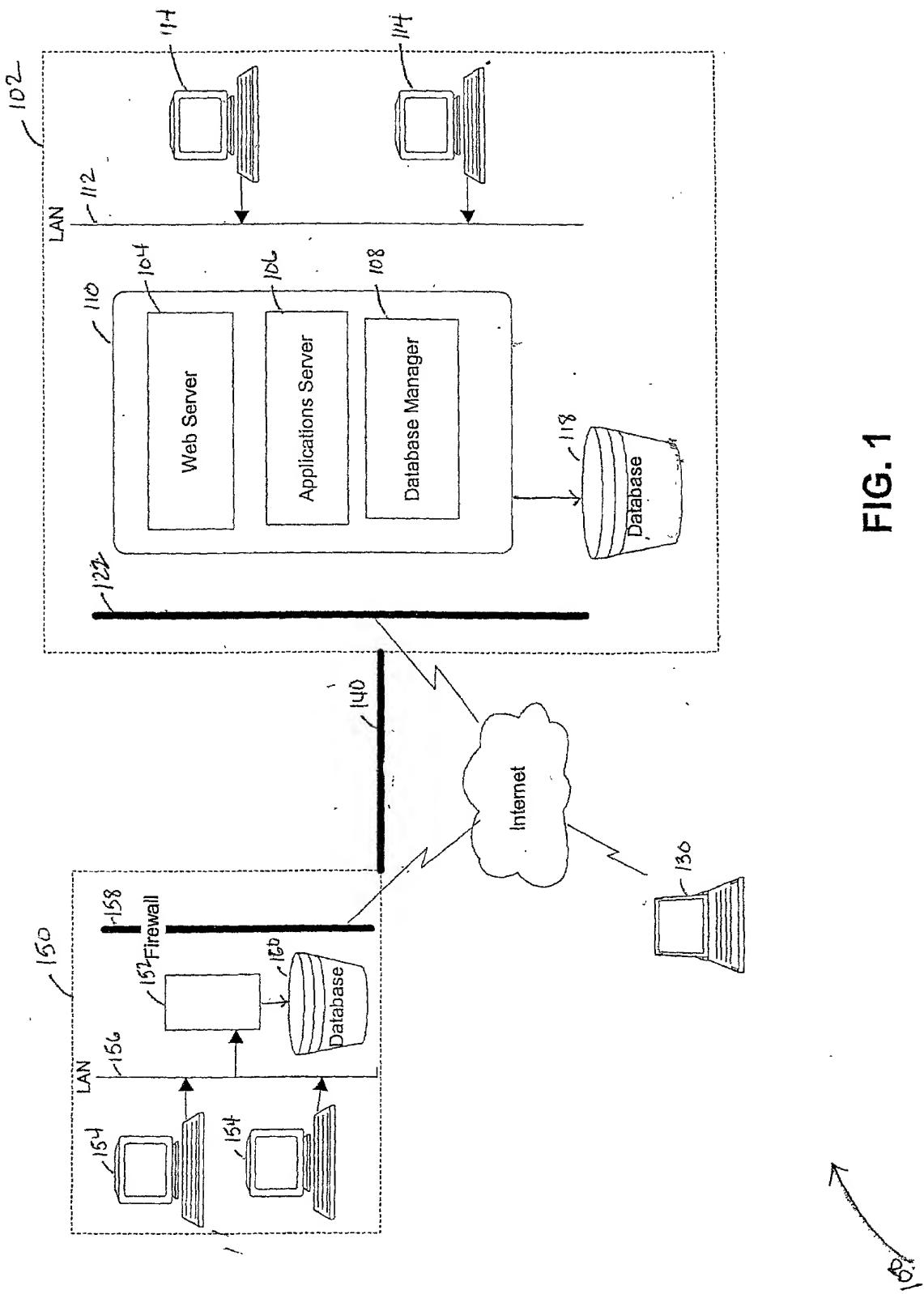
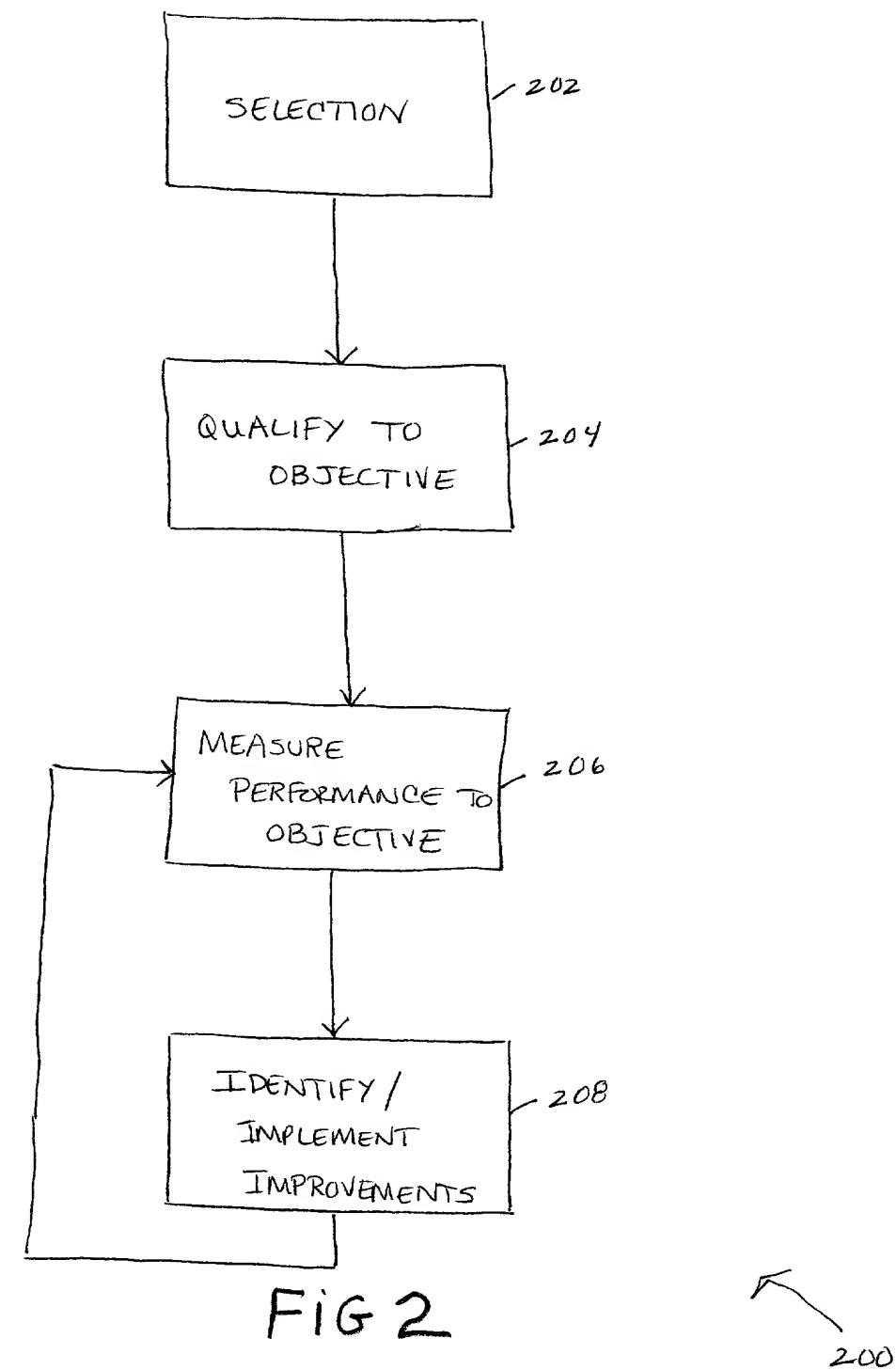


FIG. 1





SELECT ONE OF THE FOLLOWING OPTIONS:

302 — SELECTION

- SUPPLIER SELECTION — 304
- AUDIT MANAGEMENT — 306

308 — QUALIFICATION

- TECHNOLOGY QUALIFICATION — 310
- PART QUALIFICATION — 312

314 — QUALITY

- PROCESS CHANGE MANAGEMENT — 316
- SUPPLIER QUALITY MANAGEMENT — 318
- GENERAL QUALITY PROBLEM — 320

RESOLUTION

300

FIG. 3

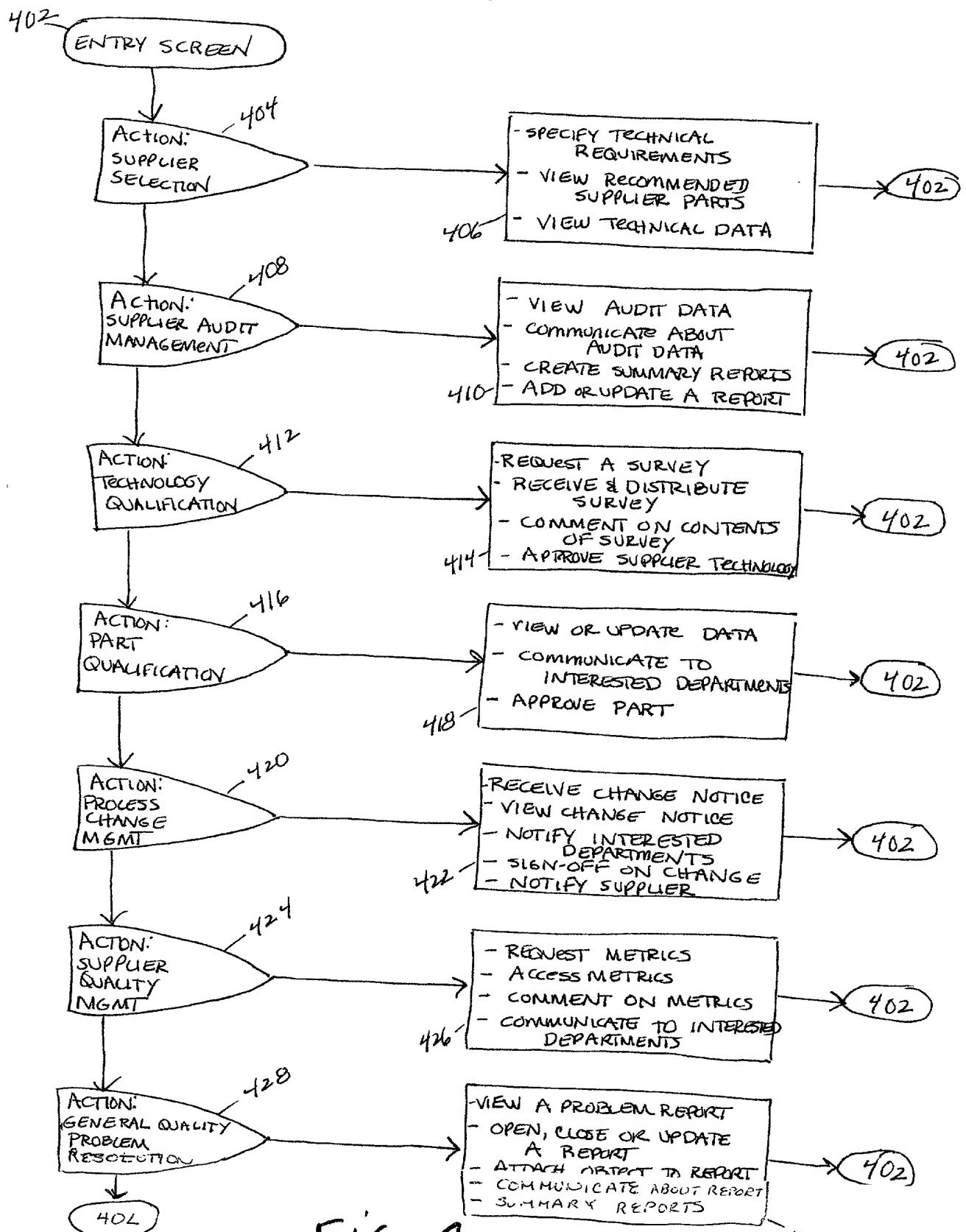


FIG 4

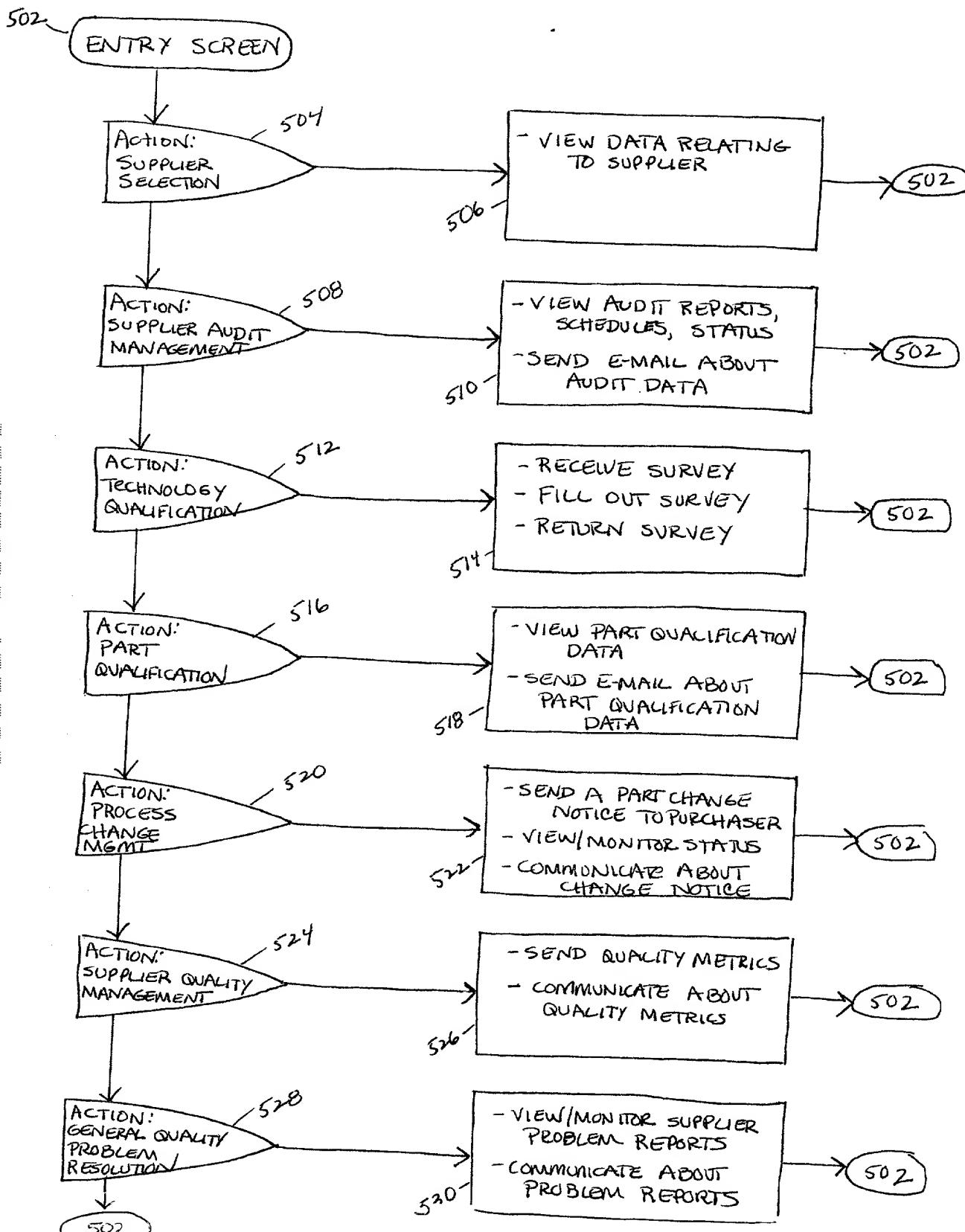


FIG 5